

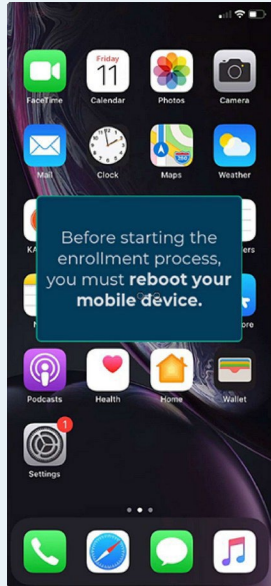
Microsoft Intune Enrollment Instructions

Update Your iPhone Passcode

The passcode requirements for Intune are stricter than Meraki, and you will likely need to update yours. The requirements are as follows:

Passcode requirements	To update your passcode
• At least 14 characters • 1 capital • 1 number • 1 special character	1. Open up the "Settings" App 2. Tap on "General" 3. Tap on "FaceID & Passcode" and enter your current passcode 4. Change passcode to match requirements.

Use the following steps to enroll your device in Microsoft Intune:

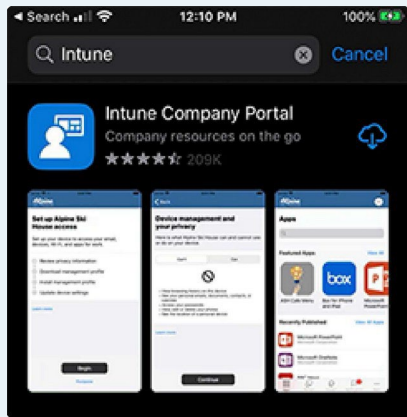


STEP 1

Sign out of Microsoft Teams and Reboot your mobile device.

If Microsoft Teams is already installed, please sign out. To sign out of the Microsoft Teams mobile app, open the app, tap your **profile picture** (or the **More** menu), select **Settings**, and tap **Sign out**. You will need to confirm by tapping **Sign out** again.

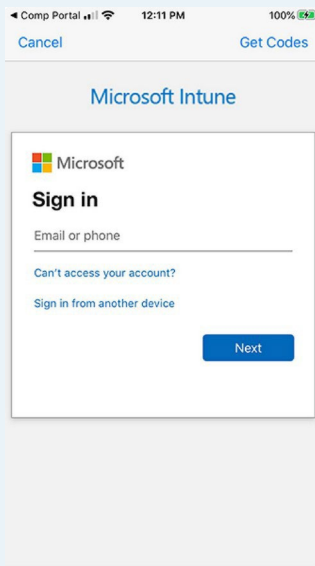
Before you start the Intune enrollment process, you must reboot your mobile device.



STEP 2

Install the Intune Company Portal app:

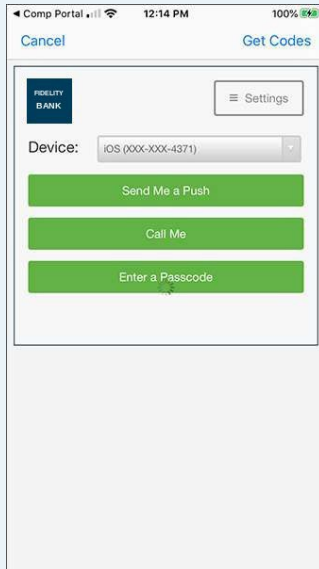
- Search for the **Intune Company Portal** in the App Store.
- Tap **Get**.
- Once installed, tap **Open**.



STEP 3

Log in with your Fidelity network credentials:

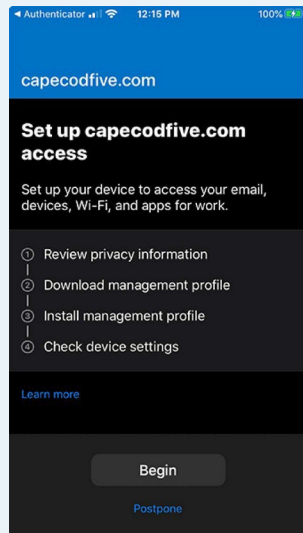
- Fidelity email address
- Network password



STEP 4

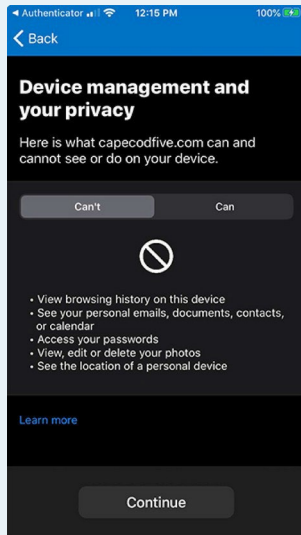
Complete the DUO authentication:

- Choose a phone number from the **Device** drop-down menu.
 - If you only have one device, it will be auto selected and you can skip this step.
- Select **Enter a Passcode** from the menu options. This will send a text message to the device selected.
- Enter the 6-digit code provided in the text message.
- Tap **Log in**.



STEP 5

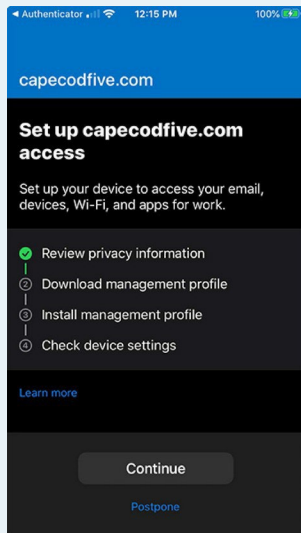
After the phone establishes a connection with your phone (this could take a few seconds) tap Begin to start the enrollment process.



STEP 6

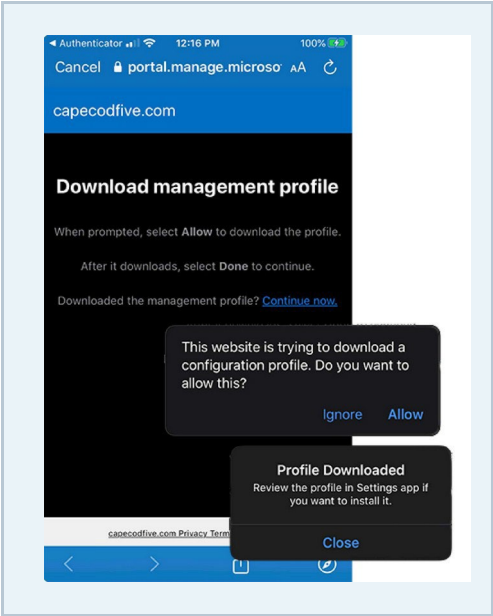
Review the device privacy information then tap Continue.

Note: This screen informs you of what kind of information Fidelity Bank can and cannot see from your corporate owned device. This information can be found on in the company portal after enrollment.

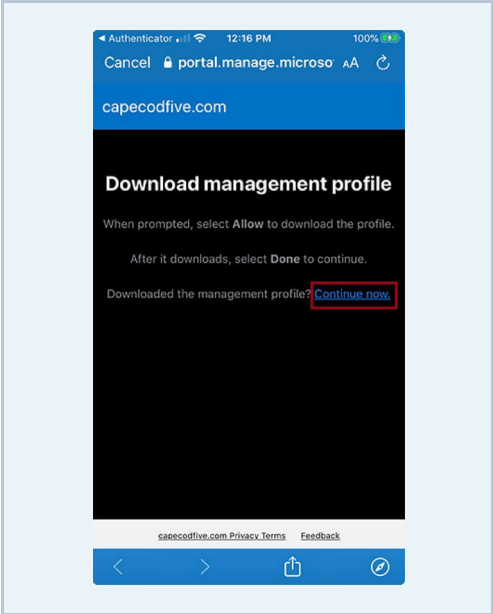


STEP 7

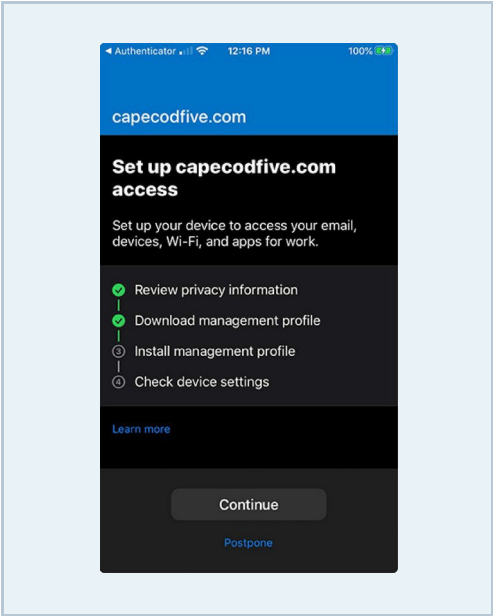
Tap Continue.



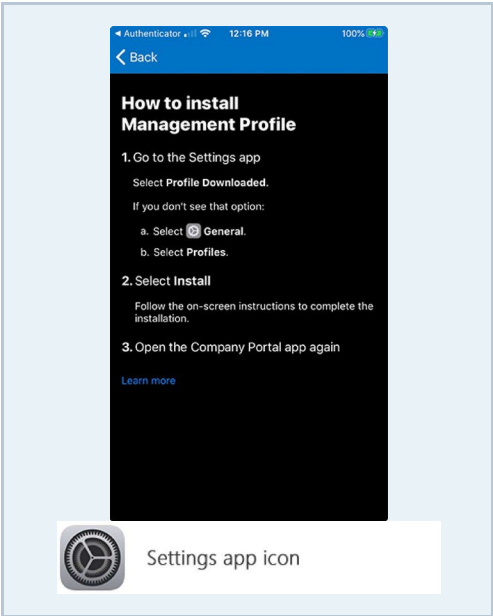
- STEP 8**
When prompted:
- Tap **Allow** to download the profile.
 - Tap **Close** to complete the download.



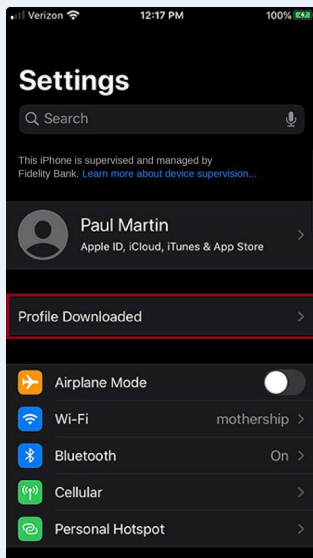
- STEP 9**
Tap Continue now.



STEP 10
Tap Continue to install the management profile.

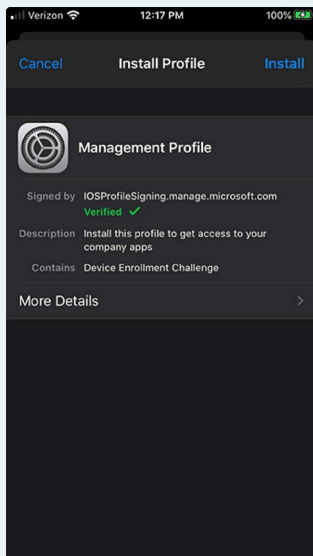


STEP 11
Directions for installing the management profile will display.
At this point you'll need to close out of the Company Portal app and open the **Settings** app on your phone to install the management profile.



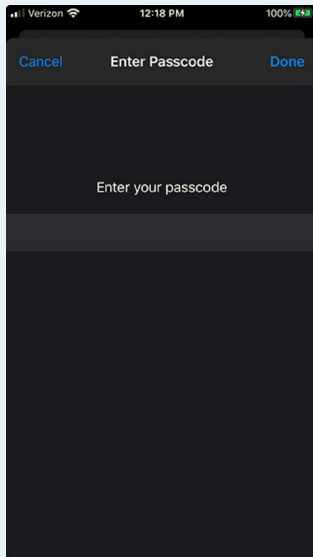
STEP 12

After opening the Settings app, tap Profile downloaded.



STEP 13

Tap Install in the top right corner.

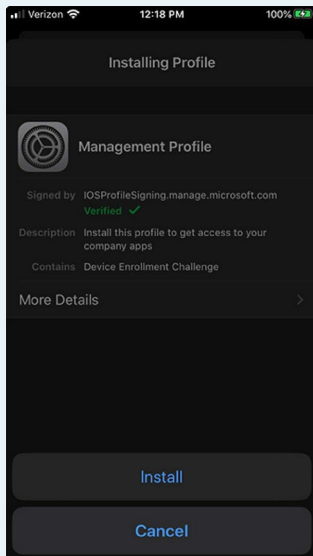


STEP 14

Enter the Apple passcode for your phone and tap Done.

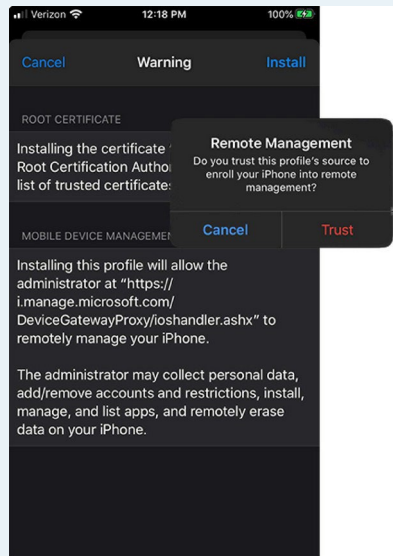
The Apple passcode is the code you use to unlock your phone. You have 3 attempts to enter your passcode. Then you will need to consider changing the code.

Note: The passcode must follow the new company [criteria for corporate mobile devices](#).



STEP 15

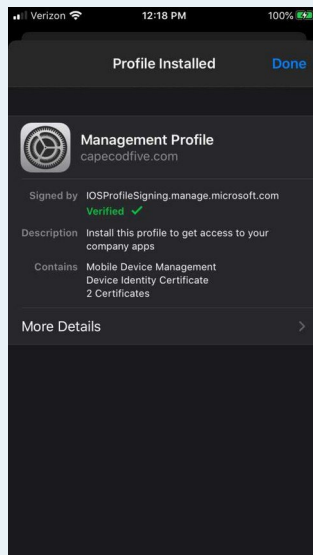
Tap Install.



STEP 16

A warning will display. Tap Install in the top right corner.

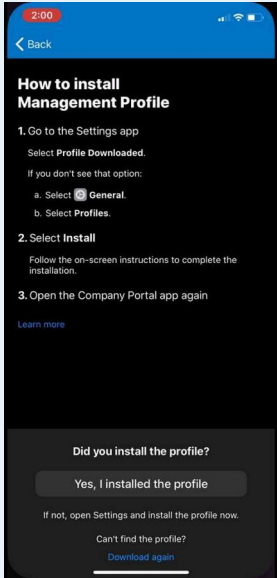
When prompted, tap Trust.



STEP 17

Tap Done in the top right corner.

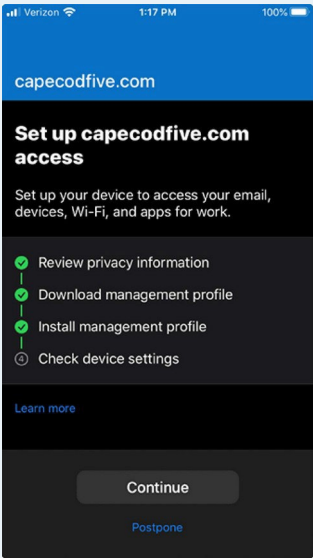
Close the Settings app and navigate back to the Intune Company Portal app.



STEP 18

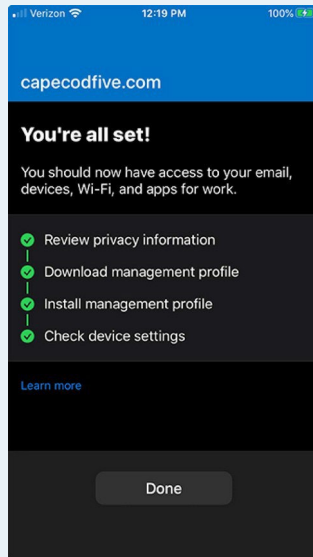
After opening the Intune Company Portal app, tap Yes, I installed the profile.

Note: If you don't see this screen, Intune has detected that you've installed the profile. You will be automatically taken to the next step.



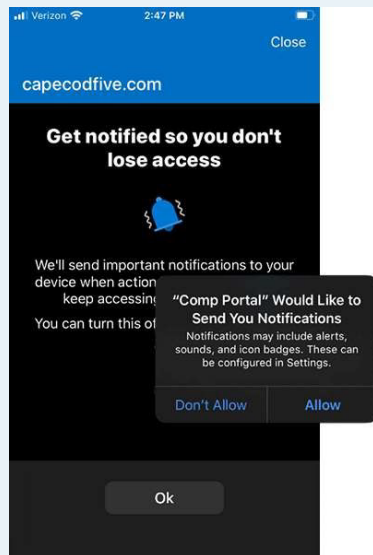
STEP 19

Tap Continue.



STEP 20

Once Intune finishes checking the device settings (this may take a few seconds), tap **Done**.

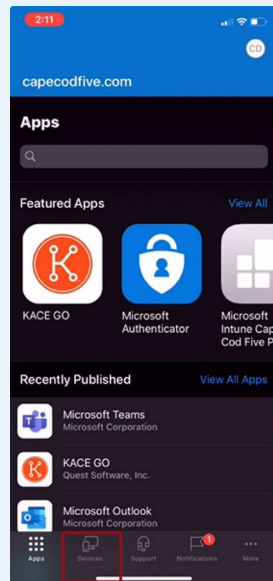


STEP 21

Tap OK to allow notifications.

When prompted tap **Allow**.

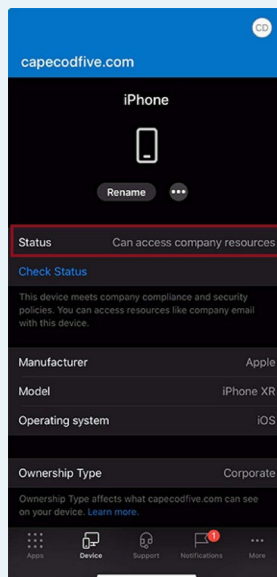
The enrollment process is now complete. Use the next two steps to check the enrollment status.



STEP 22

Check the enrollment status:

Select the **Device** tab at the bottom of your screen.



STEP 23

Check the enrollment status:

Scroll down and verify:

- Your status is: **Can access company resources.**

Outlook Mobile

Use the following steps to complete the Outlook mobile initial log in:

Step	Action
1	Tap the Outlook app.
2	Tap Add Account.
3	Tap OK to allow Outlook to export contacts.
4	Tap OK and relaunch the Outlook app.
5	Tap OK acknowledging the IT administrator pop up.
6	Tap OK to allow Outlook to export contacts.
7	Additional set up options will display. When prompted: • Tap OK for access to contacts. • Tap Turn On to enable notifications. • Tap Allow to allow notifications.

Teams Mobile

Use the following steps to complete the Teams mobile initial log in:

Step	Action
1	Tap the Teams app.
2	Tap your account.
3	Tap Allow to set up notifications.
4	Tap OK to turn on the microphone.
5	Tap OK to complete the set up and restart the application.
6	Scroll to see what you can do in Teams and tap Got it. The initial log in is now complete. You can start using the Teams mobile app.