

Uninstall Drivers

You will need to uninstall all other Remote Deposit Capture software before completing your new installation.

To uninstall Panini:

- Unplug the scanner before uninstalling the drivers
- Go to the Windows Control Panel and uninstall anything labeled Panini
- Delete edepositweb.exe files that are in the C:\temp folder and/ or C:\remote folder
- Restart computer

To uninstall Silver Bullet Technology:

- Unplug the scanner before uninstalling the drivers.
- If the scanner is a Unisys/Burroughs SourceNDP or SmartSource, go to the system tray and shut down the controller that looks like a small scanner named CAPI. This should be completed before uninstalling.
- Under Programs and Features (or appwiz.cpl), uninstall the Ranger and Ranger Plug-In applications.
 - For Panini scanner models, uninstall the Panini USB application as well.
 - For SmartSource scanner models, you may need to uninstall the SmartSource application as well.
 - For DigitalCheck scanner models, you may need to uninstall the TellerScan application as well.
- Delete any Silver Bullet Technology directories and folder resident on the C:\ drive. These may be found in the following locations:
 - C:/Program Files/Silver Bullet Technology
 - C:/Program Files (x86)/Silver Bullet Technology
 - C:/ProgramData/Silver Bullet Technology
- For Panini or SmartSource scanner models, open Device Manager and uninstall the Panini USB or Jungo device.